

Making a Payment

Navigating to the Payment Fields

Optim does not include fields to pay for outstanding or upcoming policies. However, these payments can be made on the HMI website and can be accessed via Optim. To begin, select the “Make A Payment” button located in the top right-corner of your homepage. This will bring you out Optim and onto our website. From here, input the payment amount and your policy number.

The diagram illustrates the process of making a payment. It starts with a screenshot of the top navigation bar where the 'Make A Payment' button is highlighted with a red box and labeled with a '1'. An arrow points from this button to a text box that says 'Select the “Make A Payment” button located in the top-right corner of your Homepage.' From there, another arrow points to a second text box labeled '2' that says 'Input the payment amount and your policy number.' This second arrow points to a screenshot of the payment form, which includes a 'Make a Payment' button in the top navigation, a 'Start Payment' button, and input fields for 'Payment Amount (\$)*' and 'Policy Number*'. The form also features the Heartland Mutual Insurance logo and a link to the FCAC guide.

1 Select the “Make A Payment” button located in the top-right corner of your Homepage.

2 Input the payment amount and your policy number.

Customer Login ⇄ Agent Broker Login ⇄

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MUTUAL INSURANCE

Insurance Optim We Are Heartland Careers Contact Us **Make a Payment** **Submit a Claim**

The Financial Consumer Agency of Canada (FCAC) provides a guide to protect against unauthorized credit and debit transactions. [Heartland's FCAC Rights & Responsibilities.](#)

Payment Amount (\$) *

Policy Number *

Start Payment