

Getting Started

Home

My Claims

My Billing

My Documents

My Preferences

Your Homepage


After successfully logging in, you will be greeted by your homepage. From here, you can view all active policies, contact HMI, or launch other activities. Throughout your time in Optim, your location will be indicated by a small orange bar under the tab you are viewing. In this example, the tab is highlighting your “Home” which displays the homepage.

Navigate to your system preferences, by clicking the “My Preferences” tab.

The screenshot shows the user's homepage. At the top, there is a navigation bar with five tabs: Home, My Claims, My Billing, My Documents, and My Preferences. The 'Home' tab is highlighted with an orange bar underneath. Below the navigation bar is a large image of a smiling child being held up by an adult. Below the image is a section titled 'My Policies' which contains three cards for Residential, Farm, and Auto policies. Each card displays the policy number, effective date, and expiry date, along with a 'View Details' button. To the right of the policies is a 'Contact Us' section with the Heartland Mutual Insurance logo and contact information.

| Residential | Farm | Auto |
|------------------------------|------------------------------|------------------------------|
| Policy Number 800328H01 | Policy Number 800328F01 | Policy Number 800328A01 |
| Effective Date May 24, 2022 | Effective Date May 24, 2022 | Effective Date May 24, 2022 |
| Expiry Date May 24, 2023 | Expiry Date May 24, 2023 | Expiry Date May 24, 2023 |
| View Details | View Details | View Details |

Contact Us


HEARTLAND Mutual Insurance

General Inquiries
Phone: 1-800-265-8813

Need Help With A Claim?
claims@heartlandfarmmutual.com

Need Help With Your Billings?
billings@heartlandfarmmutual.com

Need Help With Optim?
optimsupport@heartlandfarmmutual.com

My Preferences

Home

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Your Preferences

From the tab-bar, select My Preferences to add your opinion and information regarding the Annual General Meeting and its associated materials.

Add your answers or any information that is required.

Click the “Save Changes” button before leaving the page.

Preferences

Annual General Meeting Materials

Would you like to receive the Heartland Farm Mutual Annual General Meeting(AGM) Materials?

Yes No

Select method of receiving the materials:

Email Post

Note: This section is currently being developed, and may appear differently than displayed.