

# Getting Started

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## Your Homepage

After successfully logging in, you will be greeted by your homepage. From here, you can view all active policies, contact Heartland, or launch other activities. Throughout your time in Optim, your location will be indicated by a small orange bar under the tab you are viewing. In this example, the tab is highlighting your “Home” which displays the homepage.


Navigate to your billing information by clicking the “My Billing” tab.

**My Policies**

Residential	Farm	Auto
Policy Number 800328H01	Policy Number 800328F01	Policy Number 800328A01
Effective Date May 24, 2022	Effective Date May 24, 2022	Effective Date May 24, 2022
Expiry Date May 24, 2023	Expiry Date May 24, 2023	Expiry Date May 24, 2023
<a href="#">View Details</a>	<a href="#">View Details</a>	<a href="#">View Details</a>

**View contact information**

**Contact Us**

  
HEARTLAND Mutual Insurance

**General Inquiries**  
Phone: 1-800-265-8813

**Need Help With A Claim?**  
claims@heartlandfarmmutual.com

**Need Help With Your Billings?**  
billings@heartlandfarmmutual.com

**Need Help With Optim?**  
optimsupport@heartlandfarmmutual.com

# My Billing

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## Your Billing Information

In Optim, you are able to view and change your billing information. From the tab-bar, select My Billing to view all billing details for your open policies.

Only payments made directly to Heartland Farm Mutual Inc. are displayed. For any payments made to your broker, please contact your broker.

### Upcoming Payments

Policy Type	Policy Number	Payment Date	Amount
☒	1448995F03	Jul 30, 2022	CA\$18,258.00
☒	1448995F04	Jul 30, 2022	CA\$1,097.00
☒	1448995F01	Jul 28, 2022	CA\$18,318.00
☒	1448995F02	Jul 28, 2022	CA\$10,515.00

### Payment Schedule

☒ 1448995F04 ☒ 1448995F03 ☒ 1448995F02 ☒ 1448995F01

Invoices to Pay

Payment Date	Paid	Outstanding
Jul 30, 2022	CA\$0.00	CA\$1,097.00

### Paid Invoices

Automatic Payments

In the payment schedule field, toggle between active policies to view your associated payment schedule and upcoming invoices to pay.

In these section, view open invoices that need to be paid, paid invoices, and automatic payments by clicking the associated chevron.

Here, you can see the breakdown of policies associated with this account, their payment date, and amount.